

Prize Claim Information: Prizes less than \$600 can be claimed at any Tennessee Lottery retailer. Prizes of \$600 or more must be claimed at the Nashville Headquarters claim center or the claim centers at the district offices in Chattanooga, Knoxville and Memphis. Prizes of \$200,000 or more must be claimed at the Nashville Headquarters. Play It Again! winners of prizes of \$50,000 or more are required to claim at Tennessee Education Lottery Headquarters in Nashville. If you have any questions or need assistance with any Tennessee Lottery game, please call Retailer Services at 1-800-826-4311 Option #5.



Responsible Gaming Tip of the Month

Big jackpots are exciting! As you encourage customers to have fun while playing and dreaming big, also remind them to Play Responsibly. It only takes one ticket to win.

Play RESPONSIBLY

The Benefits of Early Activation of New Instant Games

The 1st Tuesday of each month has been branded as Tennessee Tuesday. The Tennessee Lottery immediately begins supporting the launch of the new instant games with various types of advertising so it is important to have those new games on sale as early as possible for your players. Keeping your product offering fresh will maximize your sales and increase your overall Retailer Commissions. Dedicated players are excited about new games like the September Family of instant tickets. Don't miss an opportunity to have the latest products available for your players.

RETAILER REMINDER

When you receive an instant ticket order, please make sure to always check the game and pack numbers received in your order against the Ticket Delivery Receipt located inside of the shipping bag/box prior to confirming the order. Please DO NOT sell from confirmed packs until they have been properly activated on your Lottery Terminal. This mistake can occur when an employee has mistakenly loaded an instant game still in issued or confirmed status. Always remember to keep your confirmed inventory safely stored and separate from your active inventory. Thanks for your help!





