

Prize Claim Information: Prizes less than \$600 can be claimed at any Tennessee Lottery retailer. Prizes of \$600 or more must be claimed at the Tennessee Education Lottery Headquarters claim center in Nashville or the claim centers at the district offices in Chattanooga, Knoxville and Memphis. Prizes of \$200,000 or more must be claimed at the Nashville Headquarters. Play It Again! winners of prizes of \$50,000 or more are also required to claim at the Nashville Headquarters. If you have any questions or need assistance with any Tennessee Lottery game, please call Retailer Services at 1-800-826-4311 Option #5.



SAFETY FIRST:

Best Practices for Loss Prevention of Instant Ticket Inventory

- Implement an accounting process to accurately reflect all tickets sold each day.
- Add the following steps to your store closing checklist:
 - Remove all tickets from the counter.
 - Place the tickets in a secure location.
 - Double-check that the secure location is not visible outside of your store.

- If you experience a ticket theft, it is important that you follow the RETAILER RULES AND REGULATIONS POLICY, which includes:
 - Reporting all stolen Instant Tickets to the TEL's security department within 24 hours of the theft.
 - Providing the Game Name and Number, the Pack Number(s) and the exact range of tickets stolen.
 - Filing a police report for the stolen tickets within 24 hours of theft.
 - Providing a copy of the police report to the TEL's security department within 14 days of the initial report of the theft.



PLANOGRAMS

Now available online for facings of 15 through 36!



Responsible Gaming Tip of the Month

March is Problem Gambling Awareness Month, and retailers play a key role in sharing the message to Have Fun. Play Responsibly. For resource information, visit thlottery.com. For problem gambling support, call or text: Tennessee REDLINE at 1-800-889-9789

Play RESPONSIBLY





